

kestrel

COFFEE ROASTERS

Kestrel Coffee Roasters airport café at Leahy Burlington International Airport is all about creating a welcoming, high-hospitality experience for travelers from around the world. We take pride in being friendly, professional, and detail-oriented — offering the same considered-yet-unpretentious service that defines all Kestrel cafés.

If you love connecting with people, thrive in a fast-paced environment, and take pride in doing your job well, you'll fit right in.

Why join our team:

- \$22–\$26/hr starting pay (\$26 for openers)
- No tips — just excellent, reliable hourly pay
- Room for growth and advancement within Kestrel
- Supportive, drama-free workplace with great communication
- Employee discount and paid training

Training & Onboarding:

- New team members complete about two weeks of paid training.
- Training pay is \$4 less per hour than your regular rate.
- Training begins with cashier and guest service fundamentals, then moves into our full coffee and café program.
- You'll learn directly from experienced trainers who care about consistency, communication, and genuine hospitality.

What we're looking for:

- 2+ years of customer-facing experience (retail, hospitality, or similar)
- Excellent communication and professionalism
- A positive, reliable, and detail-oriented attitude
- People who take pride in providing outstanding hospitality — not just great coffee

The Details:

- Part-time positions available - opening shifts start at 3:30am
- Long-term positions only (not seasonal)

Important Note: Our café is located behind TSA security, so all employees must complete a ten-year fingerprint-based background check and Security Threat Assessment (STA) to receive an airport SIDA badge. This is a required part of the hiring process.